

Quassel IRC - Bug #1502

Windows x64 Installer Broken - Access to the path is denied.

11/19/2018 08:54 PM - ggiesen

Status:	Closed	Start date:	11/19/2018
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	0.13.0	OS:	Windows
Version:	0.13.1		

Description

Receive the following error message when trying to install the Windows x64 installer:

You have
Access to the path is denied.
running in C:\Program Files\Quassel IRC.
Select "Yes" to kill the process(es), "No" to retry or "Cancel" to quit.

I have even tried pre-creating the folder before running the installer, as well as running the installer as Administrator (even though it does properly prompt for UAC when run)

See attached screenshot.

History

#1 - 11/19/2018 08:59 PM - ggiesen

Looks like same issue is happening on x86 as well.

#2 - 01/26/2019 06:08 AM - digitalcircuit

- Version changed from 0.12.4 to 0.13.0

Would you retry with the installers available today?

There was a bug in the packaging that got fixed on Nov. 21st, 2018, which should have been included in updated Quassel installers (*though the file modification dates seem the same, unsure*). Relevant commit: <https://github.com/KDE/craft/commit/e9e604fed2c86dbacdf6c41ac6eb37f060948d12>

If this isn't fixed in 0.13.0, please try a random recent build from <https://ci.appveyor.com/project/Quassel/quassel/history>, just to see if the installer works. If it works, great, this will be fixed in the 0.13.1 release coming soon™ (*next weeks, probably*). If not, we need to look into this!

Details:

The Quassel installer didn't correctly handle the case where Quassel had never been installed. The above linked commit fixes this by not erroring out if the Quassel directory doesn't exist.

#3 - 06/13/2021 06:26 PM - phuzion

- Status changed from New to Closed

- Version changed from 0.13.0 to 0.13.1

I just tested this with the 0.13.1 installer onto a fresh Windows 10 20H2 machine with no C:\Program Files\Quassel directory and did not experience this issue.

Closing for now. If you continue to have this issue, please reopen this bug. Thanks for the report!

Files

quassel_win_x64_installer_error.PNG	45.2 KB	11/19/2018	ggiesen
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